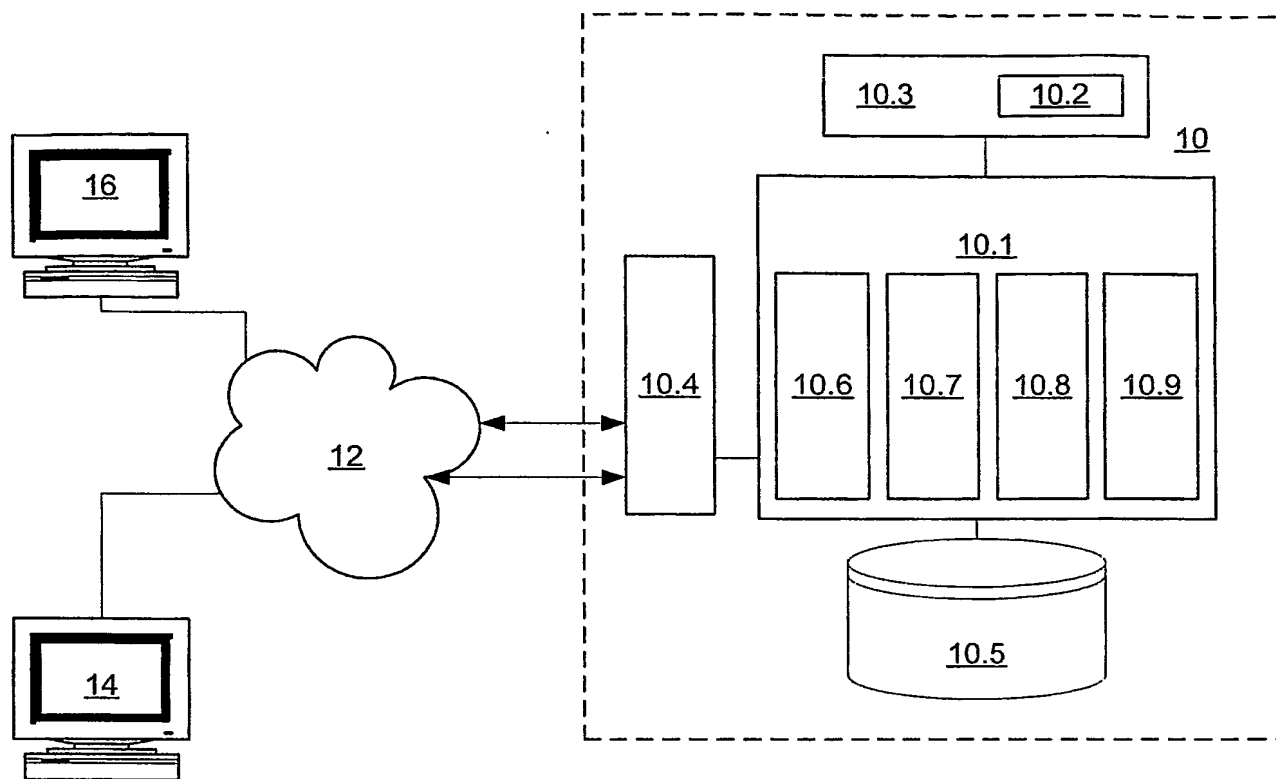
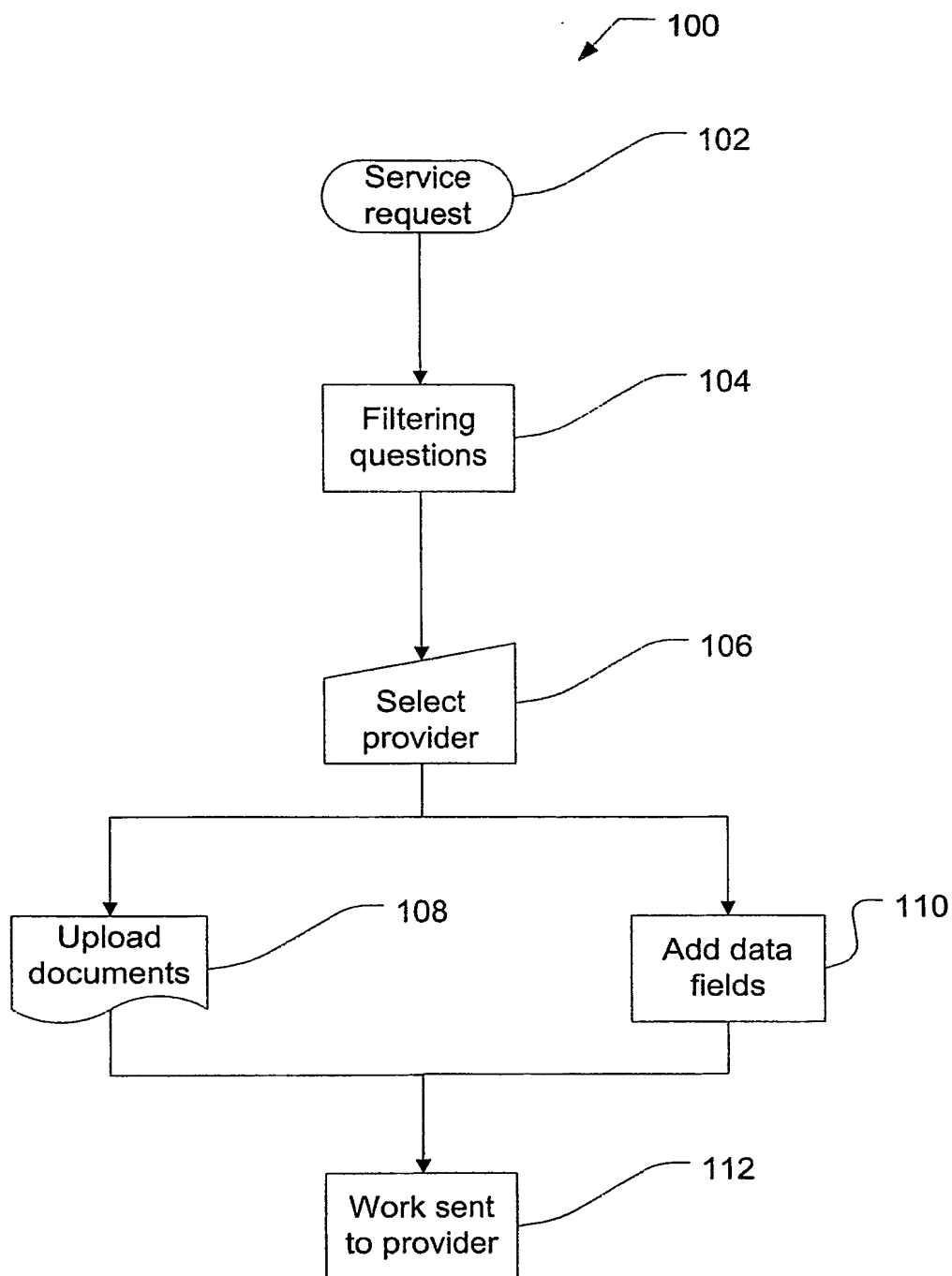
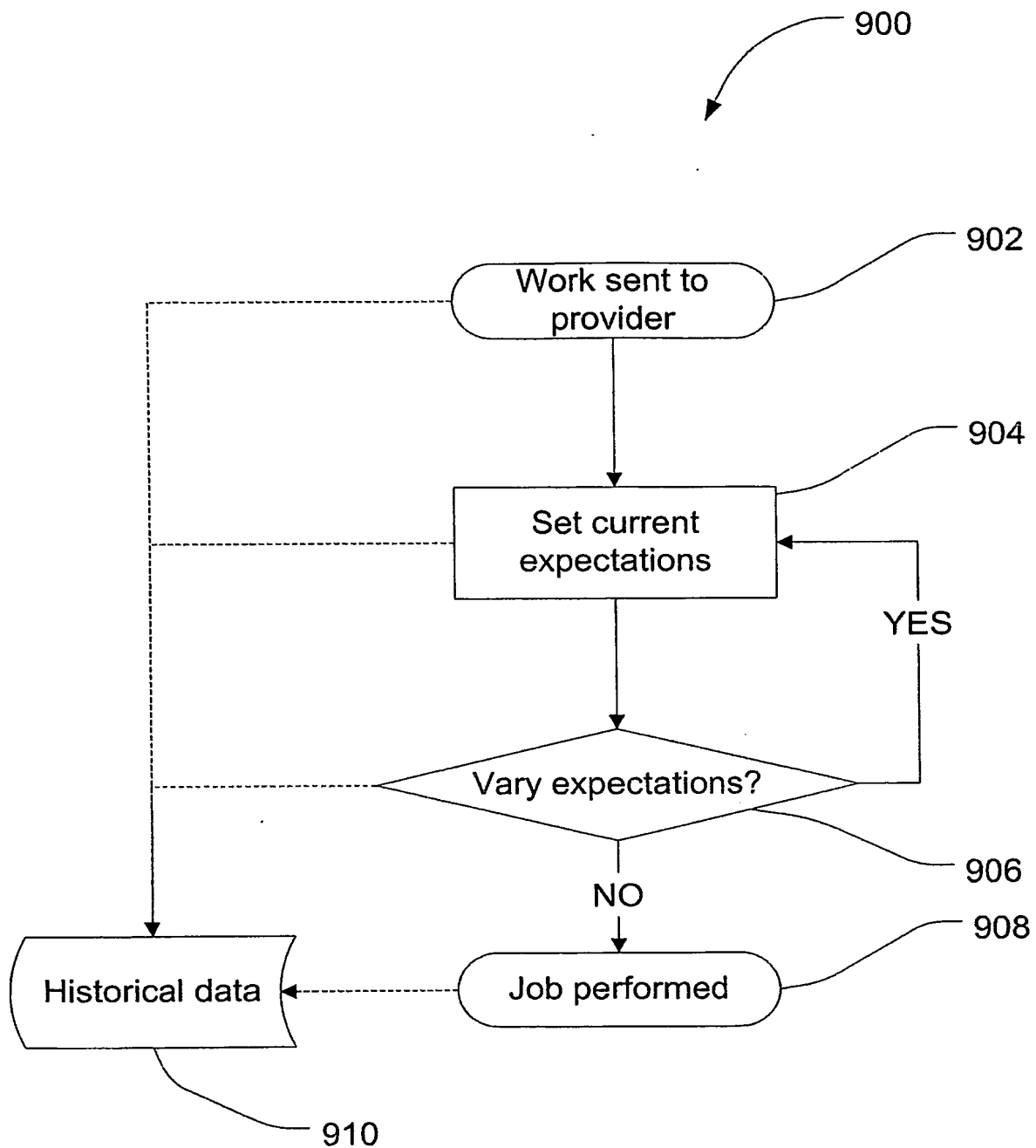


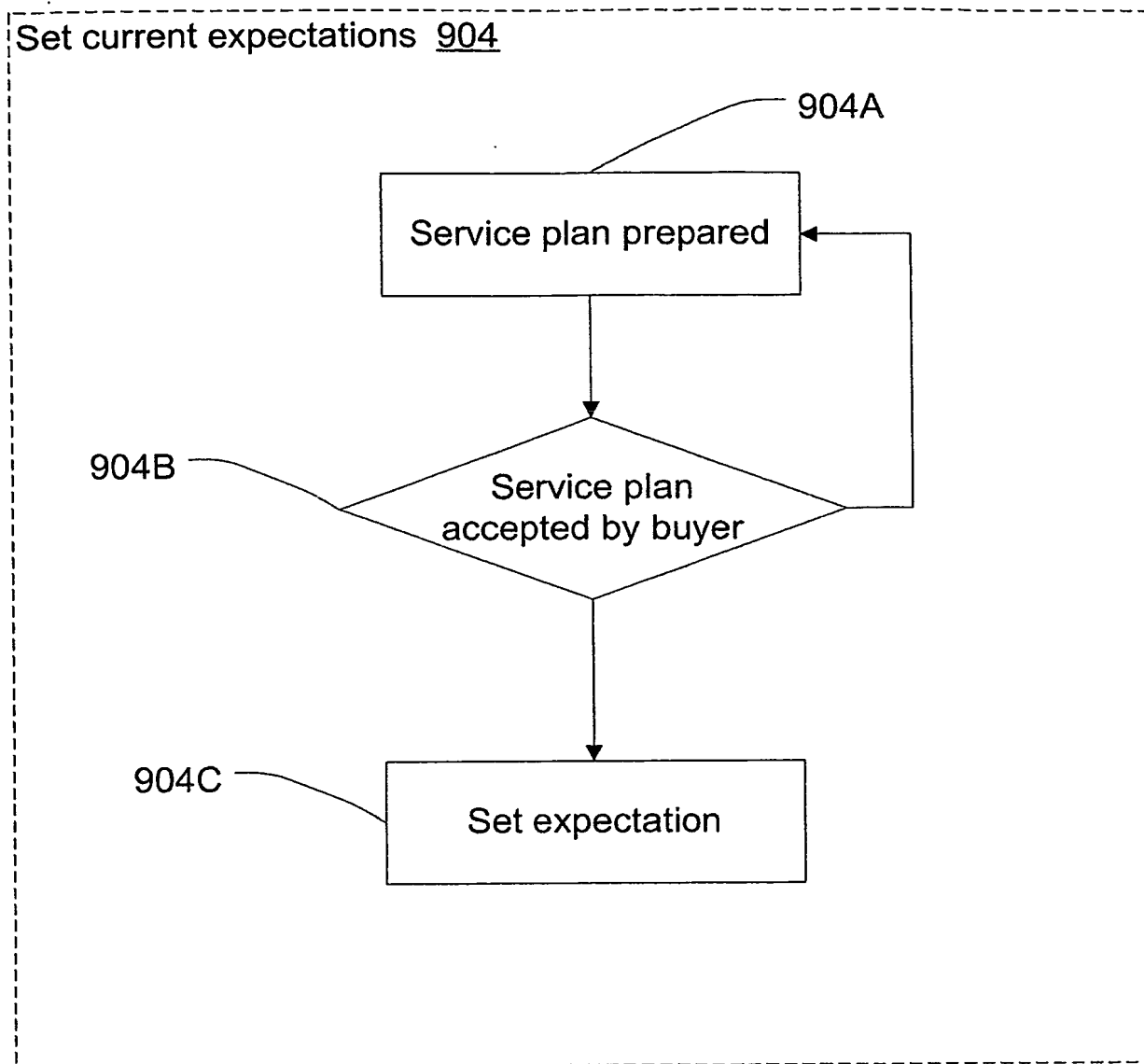
1/8

**FIG. 1**

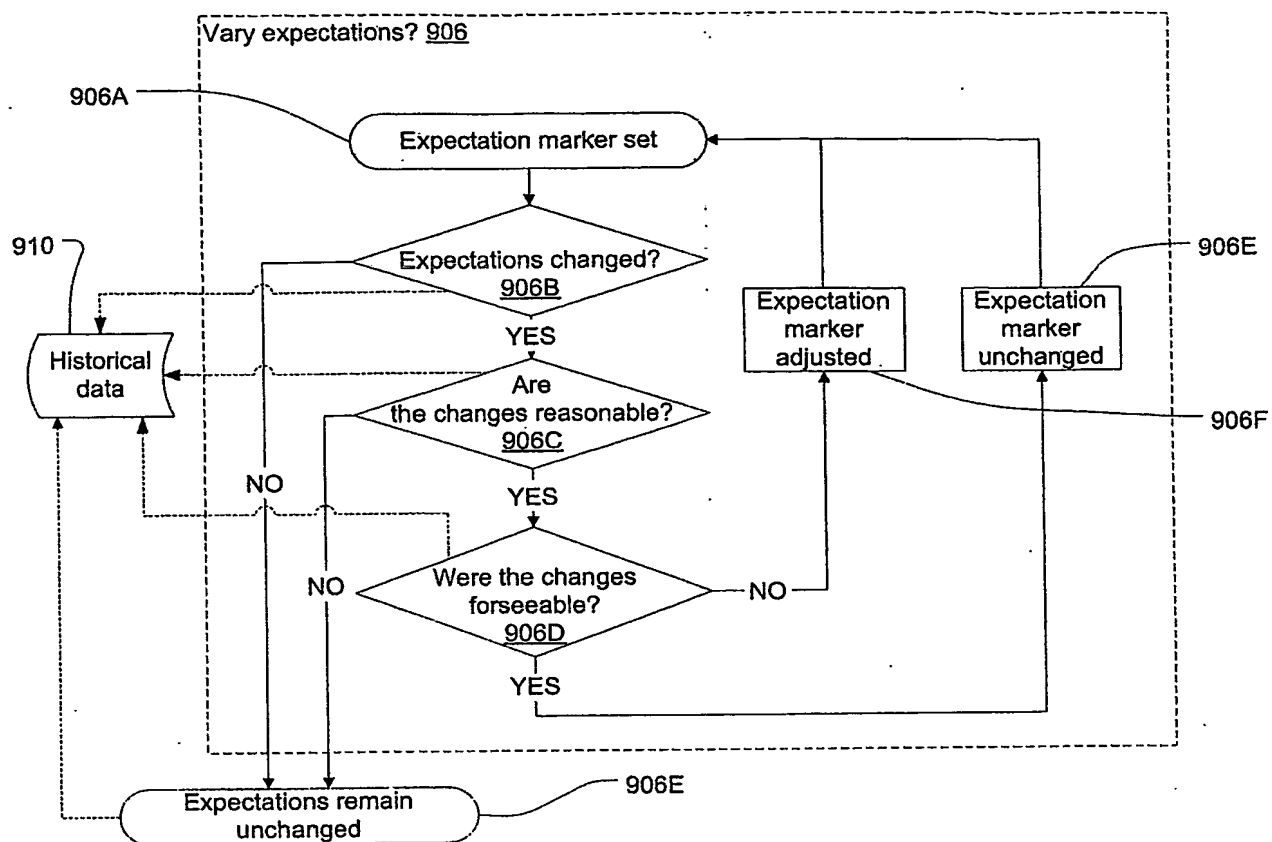
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**FIG. 2**

**FIG. 2A**

**FIG. 2B**

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**FIG. 2C**

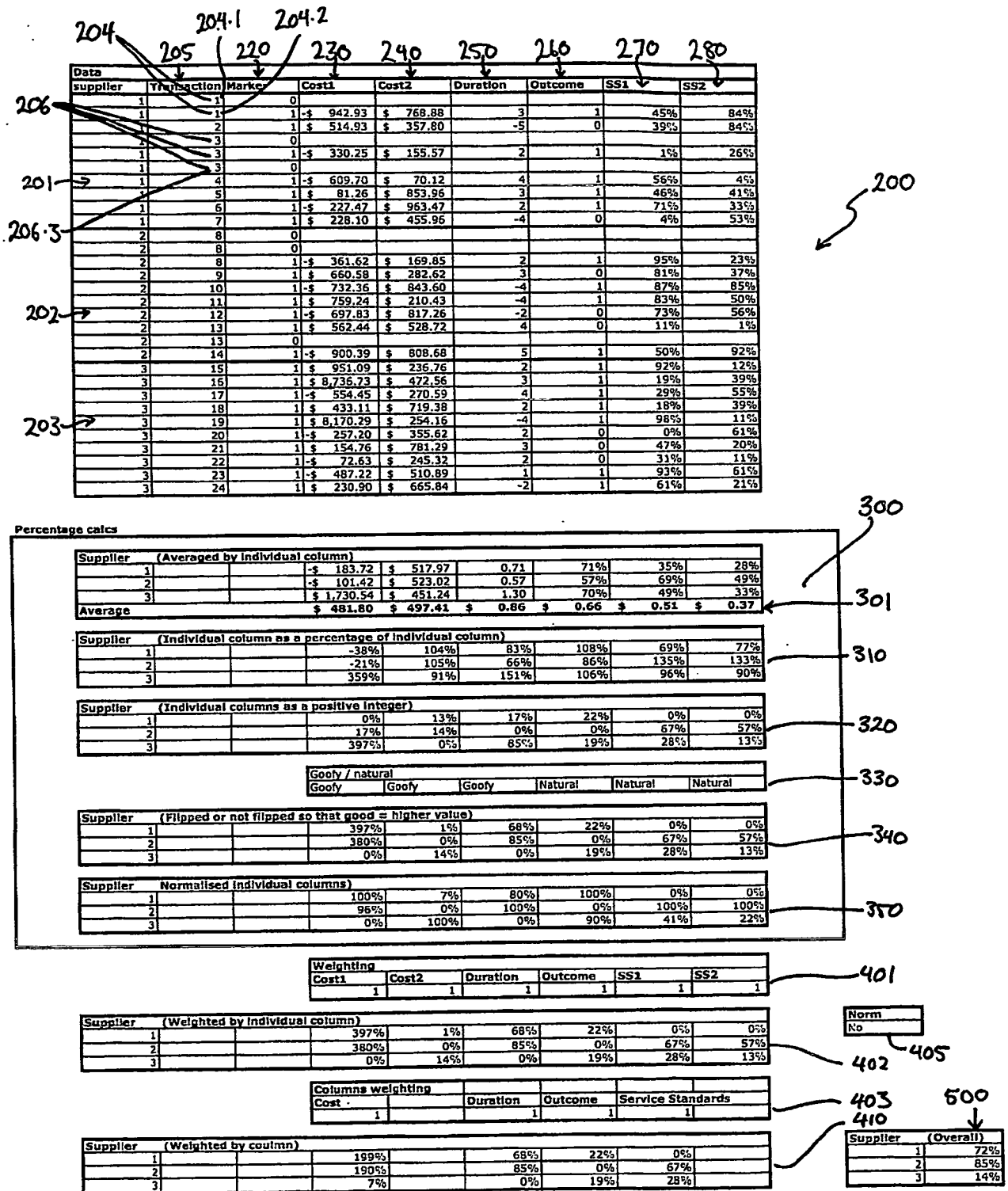


FIG. 3

Expectations

1000

1002

1004

Current expectation 10

Request change to 12

Reason Claimant not sighted but additional hours are likely to result in sighting [v] [show history]

Other Information Difficulty in locating claimant. [^] [v]

Save Cancel

Final Report Due By 2004-10-06

1010 1012 1008 1006

FIG. 4A

Expectations

1100

1102

1104

Current expectation 10

Supplier requested change 12

Supplier reason Claimant not sighted but additional hours are likely to result in sighting

Other Information Difficulty in locating claimant.

1110 Your response

1111 Reason

1112 Other Information

1113

1114

1116

1108

1106

Save Cancel

Final Report Due By 2004-10-06

Modify Expectation

Accept (measured against new expectation)

Accept (measured against old expectation)

Reject

Please choose [v]

[show history]

FIG. 4B

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1200

Claims: 12345 (John Peters) - Referral: Surveillance - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites Media Print Mail News RSS Feeds

Address <http://> Go Links

Google Search Web PageRank S blocked AutoF3 Options

Claims Referrals Tasks Reports Admin
Click for feedback (opens new window)

Claim: 12345 (John Peters) » Referral: Surveillance

Job Info
Referral Details
Forms to Complete
Tasks
Messages
Invoices
Job Management
Users
Documents
Documents
Referral Summaries

Please rate the performance of the investigator against your expectations.

Did the investigator address the aims of your enquiry in the manner you expected? 1204

Please rate the usefulness of the investigation

Will the report assist you in the management of the claim in the manner you expected? 1204

Comments

Please comment on the investigator's performance in any areas where they exceeded your expectations

Please comment on the investigator's performance in any areas where they failed to meet your expectations

Review Complete

Is this review complete? ☐ Yes ☒ No

1202
1206
1208

The case manager enters feedback on the quality and usefulness of the report.

FIG. 4C